

Delivery, Returns, Refunds and Exchanges Policy

Delivery

All books are shipped within 10 business days Monday - Friday 8am - 5pm MT.

All ebooks links are furnished within 24 hrs of receipt of payment.

All online training program participation access is furnished within 48 hrs of receipt of payment. Training programs are sold for a single-user, time of participation is limited to 90 days of purchase or the printing of the completion certificate whichever comes first.

Workshops are not available for purchase online. Contact admin@KCItraining.com or call 435-214-7995 for more information.

Refunds and Cancellations:

Requests for refunds must be made in writing within 15 days of purchasing the course.

No refunds will be granted after the qualified assessment has been completed. For complaints or concerns, please contact our offices at 435-214-7995.